

Maintenance Agreement Proposal: Client Name

Address: Client Address

Feb-25



**Example Maintenance Contract Options for a solar system in Vanderbijlpark with 18 solar panels*

Option	1	2	3	4	5
Service	Basic Performance Monitoring	Essential Care	Clean Performance	Complete Care	On-Demand Panel Cleaning
Online Support	✓	✓	✓	✓	-
Weekly Monitoring	✓	✓	✓	✓	-
Monthly Reporting	✓	✓	✓	✓	-
On-site Support (no call-out fee)	-	✓	✓	✓	-
Emergency Response (48 hrs)	-	✓	✓	✓	-
Warranty Claim Support	-	✓	✓	✓	-
System Integrity Inspection	-	1	-	1	-
Panel Cleaning	-	-	1	1	On Request*
Monthly Fee (incl VAT)	R270/month	R330/month	R400/month	R460/month	R1 500/cleaning*
Annual fee (10% discount) (incl VAT)	R2 916/year	R3 564/year	R4 320/year	R4 968/year	

Monthly Report Details:

- Month's system statistics
- Monthly savings and costs
- Yearly system statistics
- Cumulative savings and costs
- Weekly system health checks
- Power profile
- Recommendations

Exclusions:

- Cost of replacement parts
- Travel costs for call-outs
- Logistical cost for warranty claims and repairs

No of solar panels: 18

***Note:** All Solar Panel Cleanings are **inclusive** of travel costs.

10% Discount on once-off payments for the full year.

Maximise your Solar Investment with our Monitoring and Maintenance Packages

Online Monitoring:

- ✓ Performance Tracking to monitor your system's output to ensure it's running as designed.
- ✓ Fault Detection to catch issues early, avoid downtime and maintain peak efficiency.
- ✓ Quantified Savings to gain insights into how much you're saving on electricity costs
- ✓ Optimal Utilisation to get the most from your system for maximum return on investment.

System Inspections:

- ✓ Routine checks to catch potential problems early, saving you from costly repairs and keeping your system running smoothly.
- ✓ Dedicated response to handle any maintenance issues, ensuring quick resolutions and minimal disruptions

Solar Panel Cleaning:

- ✓ Boost efficiency by up to 30% with regular cleanings, prolonging panel life and improving performance.

With our monitoring and maintenance packages, your solar system stays efficient, cost-effective, and hassle-free—helping you make the most of your investment.